

**STRUCTURAL PEST CONTROL BOARD**

1418 HOWE AVENUE, SUITE 18, SACRAMENTO, CA 95825

**Telephone Numbers:**

Administration Unit (916) 561-8700  
 Examination/Licensing/Record Storage (916) 561-8704  
 Complaint Unit (916) 561-8708  
 (800) 737-8188  
 FAX (916) 263-2469

www.pestboard.ca.gov



## STRUCTURAL PEST CONTROL BOARD COMPLAINT FORM

**PLEASE PRINT OR TYPE****MY COMPLAINT INVOLVES:**☐ A TERMITE REPORT USED IN ESCROW - DATE ESCROW CLOSED \_\_\_\_\_☐ A YEARLY CONTROL SERVICE AGREEMENT☐ SUBTERRANEAN TERMITE BAIT STATION SYSTEM☐ OTHER (PLEASE SPECIFY): \_\_\_\_\_

A COMPLAINT BASED ON A REPORT OVER 2 YEARS OLD WILL NOT BE ACCEPTED.

THE BOARD CANNOT REPRESENT PRIVATE CITIZENS IN COURT OR COLLECT MONEY

STRUCTURAL PEST CONTROL BOARD LICENSE CATEGORIES ARE:

BRANCH 1 (FUMIGATION) BRANCH 2 (GENERAL PEST CONTROL) BRANCH 3 (TERMITE CONTROL)

ADDRESS OF THE PROPERTY INVOLVED

DATE OF INSPECTION

CITY

STATE

ZIP

DID YOU RECEIVE A NOTICE OF WORK COMPLETED

☐ YES ☐ NO ☐ N/A DATE OF COMPLETION:

WAS ALL WORK COMPLETED

☐ YES ☐ NO ☐ N/A

YOUR NAME

NAME OF LICENSEE/REGISTERED COMPANY COMPLAINED ABOUT?

HOME TELEPHONE

WORK NUMBER

TELEPHONE

ADDRESS

ADDRESS

CITY

STATE

ZIP

CITY

STATE

ZIP

DID ANYONE COMPLAIN TO THE LICENSEE/REGISTERED COMPANY?

☐ YES ☐ NO (IF YES WHO?):

DID THE LICENSEE/REGISTERED COMPANY RESPOND?

☐ YES ☐ NO (IF YES, WHAT DID LICENSEE DO?):

DID YOU GET AN INSPECTION REPORT FROM ANOTHER LICENSEE/REGISTERED COMPANY?

☐ YES (IF YES, ATTACH A COPY OR COPIES)☐ NO☐ N/A

DID THIS INSPECTION REPORT CONFLICT WITH THE ONE FROM THE LICENSEE/REGISTERED COMPANY YOUR COMPLAINING ABOUT?

☐ YES (PLEASE GIVE DETAILS IN YOUR COMPLAINT STATEMENT)☐ NO☐ N/A

ARE YOU AWARE OF OTHER INSPECTION REPORTS WITHIN THE LAST 24 MONTHS?

☐ YES (IF YES, PLEASE INCLUDE COPIES WITH COMPLAINT)☐ NO☐ N/A

STATE YOUR COMPLAINT BRIEFLY (ATTACH ADDITIONAL SHEET IF NECESSARY)

SPECIFY WHAT YOU EXPECT THE COMPANY TO DO TO SATISFY YOUR COMPLAINT

- A. THE OPERATOR WILL BE PROVIDED WITH A SUMMARY OF YOUR COMPLAINT AND GIVEN TEN DAYS TO RESPOND TO THE BOARD.

B. THE FILING OF THIS COMPLAINT DOES NOT PROHIBIT YOU FROM FILING A CIVIL ACTION.

C. AN INVESTIGATION AND ADMINISTRATIVE HEARING, IF WARRANTED, ARE CONDUCTED FOR THE PURPOSE OF ENFORCING THE STRUCTURAL PEST CONTROL ACT.

I hereby certify under the penalty of perjury under the laws of the State of California that to the best of my knowledge all the above statements are true and correct and that if called upon, I will assist in the investigation or in the prosecution of the defendant or other contingent parties hereto, and will if necessary, swear to a complaint, attend hearings and testify to facts.

SIGN HERE

DATE

SIGN HERE

DATE

PLEASE ATTACH COPIES OF ALL DOCUMENTS PERTAINING TO THIS COMPLAINT

THIS INCLUDES: INSPECTION REPORTS, SERVICE AGREEMENTS, ESCROW INSTRUCTIONS, DEPOSIT RECEIPTS, CORRESPONDENCE, ETC.